

## **Support to Adult Social Care Providers during Covid-19**

The information below sets out the support that Oldham Council and its partners have provided and continue to provide to organisations that deliver adult social care services in Oldham, during the Covid-19 pandemic.

This information is correct as at 29<sup>th</sup> May 2020, and will be updated on a regular basis.

### **Support being offered to ALL adult social care providers (contracted and non-contracted):**

- COVID Financial support panel for additional COVID incurred expenditure, including enabling providers to pay their staff a full wage if absent from work as a result of Covid-19
- PPE support and supply through dedicated PPE hub
- Infection Prevention & Control and outbreak advice, support and training
- Swabbing and testing
- Daily Sit Rep Calls with support and signposting as required
- Key Worker support letter
- Recruitment and Volunteer programme
- Frequent (initially daily) provider newsletters
- Frequent (usually weekly) teams calls with providers chaired by DASS with clinical representation such as GP's
- COVID Centre for primary care support
- Provider support videos on a range of topics
- Prescribing & Pharmacy support
- Silvercloud online CBT for anxiety and stress
- Staff support help line

### **Support being offered to ALL care homes, in addition to the support listed above:**

- GP Support to Care Homes - Clinical Digital Hub, provision of equipment such as BP monitors, pulse oximeters, thermometers and urinalysis dipsticks and smartphones to access GP support.
- Care home support group consisting of senior clinical, social care, commissioning and quality representatives from across the system to identify priority areas requiring rapid intervention and support
- Multi-disciplinary STICH (Supporting Treatment In Care Homes) team visits to homes to support practically and on a range of topics. Support includes Covid testing for staff and residents, prescribing support, advice on non-pharmacological treatment options as per best practice guidance, provision of pressure area care and prevention including SSKIN bundles and equipment reviews, reinforcing and role modelling infection prevention measures and appropriate use of PPE put in place by the Infection Prevention Team, mobility and functional assessment, bladder/bowel advice and support, nutrition and hydration advice and support, swallowing and communication



assessment and management, provision of a resource pack with information and key contacts for ongoing support and advice.

- Cygnets are being deployed to provide additional capacity to support EOLC for staff and residents
- Frailty app for additional support, information and advice
- GP led webinars on range of key topics such as COVID and dementia, frailty, Digital hub, EoL support, DN support etc.
- Primary care are conducting daily virtual ward rounds. Primary care support to adult social care and community health services to enable an integrated approach to care home support.
- Care Home Liaison service for specialist mental health support

**Support being offered to contracted adult social care providers in addition to the support listed above:**

- Increased fee rates (+5%) for all social care providers
- Block purchasing of vacant care home beds
- Payments to guarantee care home occupancy rates at 90%
- Payment of care commissioned not care delivered (paying on plan)
- Enabling care at home providers to reduce call durations where appropriate and safe to do so to increase capacity
- Payments in advance to improve cash flow
- Continuation of contractual payments to providers not operating services during this period, enabling them to focus resources on wider community support (these amounts are not included in the figures below)

| Support to providers that the local authority has contracts with                                                      |                         |                  |                 |
|-----------------------------------------------------------------------------------------------------------------------|-------------------------|------------------|-----------------|
|                                                                                                                       | Domiciliary care        | Residential care | Other provision |
| Support being offered                                                                                                 | Please see detail above |                  |                 |
| Total spent to date on supporting providers the local authority has contracts with in response to COVID-19.           | £1,389,198.13           |                  |                 |
| Support to providers that the local authority <b>does not</b> have contracts with                                     |                         |                  |                 |
|                                                                                                                       | Domiciliary care        | Residential care | Other provision |
| Support being offered                                                                                                 | Please see detail above |                  |                 |
| Total spent to date on supporting providers the local authority does not have contracts with in response to COVID-19. | £8,325.58               |                  |                 |

### Fees for 2020/21

At the point at which the outbreak of Covid-19 occurred, formal consultation on fee rates for 2020/21 was under way. This was paused and a 5% uplift applied to the base rate for residential care, and to all other care fees in line with the tables below:

| Care home fees 2020/21                                                                                                        | 2019/20 rate | 2020/21 rate |
|-------------------------------------------------------------------------------------------------------------------------------|--------------|--------------|
| Base rate                                                                                                                     | £500         | £525         |
| PQuIP engagement                                                                                                              | £10          | £10          |
| CQC Good                                                                                                                      | £25          | £25          |
| CQC Outstanding                                                                                                               | £45          | £45          |
| Dementia premium                                                                                                              | £45          | £45          |
| Mental disorder premium                                                                                                       | £84          | £84          |
| 12 month bridging payment for homes currently rated as “excellent” under the Oldham scheme and Requires Improvement with CQC* | £10          | £10          |
| 12 month bridging payment for homes currently rated as “excellent” under the Oldham scheme and Good with CQC*                 | £20          | £20          |
| Nursing premium – payable for all nursing placements                                                                          | £30          | £30          |

|                      | Care at Home                     | CHC Care at Home                            | Extra Care Housing | Supported living non-complex p/hour | Supported living complex p/hour | SL Sleep ins Per night | PAs                                     |
|----------------------|----------------------------------|---------------------------------------------|--------------------|-------------------------------------|---------------------------------|------------------------|-----------------------------------------|
| <b>2019/20 rates</b> | £15.22<br><br>£17.22<br>OL3 area | NA                                          | £14.26             | £14.26                              | £15.70                          | £80                    | £10/hr<br><br>£62.64/night<br>sleep-ins |
| <b>2020/21 rates</b> | £15.56<br><br>£17.56<br>OL3 area | RGN/RMN<br>£21.72<br><br>Enhanced<br>£16.56 | £14.57             | £14.57                              | £16.05                          | £80                    | £10/hr<br><br>£65/night<br>sleep-ins    |